

Corporate Review Committee

Tuesday 17 November 2020

10:00

Meeting to be conducted using TEAMS

John Tradewell
Director of Corporate Services
9 November 2020

A G E N D A

PART ONE

1. **Apologies**
2. **Declarations of Interest**
3. **Minutes of the meeting held on 8 September 2020** (Pages 1 - 4)
4. **Covid -19 update**

Verbal report of the Leader of the Council.
5. **Customer Feedback and Complaints Service - Annual Report 2019-20 (Corporate Services)** (Pages 5 - 26)

Report of the Leader of the Council.
6. **Integrated Performance Report - Quarter 2, 2020/21** (Pages 27 - 58)

Report of the Cabinet Member for Finance.
7. **Communities Principle - Update and Plan for 2020/21** (Pages 59 - 98)

Report of the Cabinet Member for Communities and Culture.
8. **Work Programme** (Pages 99 - 104)
9. **Exclusion of the Public**

The Chairman to move:-

“That the public be excluded from the meeting for the following items of business which involve the likely disclosure of exempt information as defined in the paragraphs of Part 1 of Schedule 12A (as amended) of Local Government Act 1972 indicated below”.

PART TWO

(All reports in this section are exempt)

Membership

Charlotte Atkins	Jeremy Pert
Mike Davies	Bernard Peters
Helen Fisher	Natasha Pullen
John Francis	Stephen Sweeney
Colin Greatorex (Chairman)	Conor Wileman (Vice-Chairman)
Jeremy Oates	Susan Woodward (Vice Chairman)
Ian Parry	

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